

Patrick Duffy, General Manager
Hilton-LA Jolla Torrey Pines
10950 N Torrey Pines Road
LA Jolla, CA 92037-1090

Dear Mr. Duffy,

I just returned home tonight to Chicago after spending five nights at your Hilton Hotel in La Jolla. As tired as I am, it is very important to me to write this email to you to thank you and your well-trained, friendly, and very respectful staff for another wonderful stay at your hotel.

This summer, my husband and I were guests for three nights while we visited our daughter, who lives in La Jolla and is employed as a physical therapist at a nearby hospital, as well as, at UCSD. We were very impressed by your upscale, yet low-key, and very welcoming hotel. I returned this week with my mother, a very seasoned international traveler; who also had the same positive hotel impression after her stay and plans to return with my father.

This past week at your hotel, we were greeted daily like royalty by your cheerful valet staff, we were directed to the finest restaurants and attractions by your knowledgeable concierge, Lynda, and were made welcome and satisfied by your professional front desk staff and manager, Morgan.

We all plan to visit again in the near future and are so happy to have found our 'home away from home' at your hotel. Thank you so much.

Sincerely,

Nancy Wallace